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1. Tariff Information and General Regulations

1.1 Tariff Information

Rates and charges for services explained herein are contained in Part M, Section 1.1.

1.1.1 Tariff Structure

- A. The tariff is divided into parts which are structured alphabetically, (e.g., Parts A, B, C, etc.). Each part is subdivided into sections which are structured numerically, (e.g., Section 1, 2, 3 etc.).

1.1.2 Page Revisions

- A. As a result of regulatory initiatives, tariff pages are revised and filed with the PUC on a continual basis. When tariff pages are filed, they show an Issued and Effective date (see page bottom). The issued date is the day upon which the pages were filed. The effective date is 30 days following the issued date, or the date upon which the pages have been ordered to become effective.
- B. Each tariff page displays unique page identification information (see page top right). The first issuance of a page is labeled as the Original. Future revisions are issued sequentially as follows, First Revision, Second Revision, Third Revision, etc. Revised pages cancel effective pages. The effective page is the foundation upon which all revisions are made.
- C. **Supplement Numbers**—Tariff pages are occasionally issued as supplements. This occurs when the page being filed is already pending PUC decision in another regulatory initiative. When the pending page becomes effective and the supplement page becomes effective as well, it becomes necessary to incorporate the revisions contained on the supplement page into a standard number tariff page. The incorporation will generally occur in the next regulatory initiative in which that page is involved.

1.1.3 Tariff Codes

- A. Appearing in the right margins of tariff pages are upper case alphabetical characters enclosed in parenthesis. These characters represent a coding mechanism to explain the modification that has been made from one page revision to the next. The tariff codes are as follows.
1. (C)—A change in regulation
 2. (D)—A deletion due to discontinuance of a rate or regulation
 3. (I)—A rate that has been increased
 4. (N)—A new regulation or rate
 5. (R)—A rate that has been decreased
 6. (S)—The incorporation of approved material issued under a supplement

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1. Tariff Information and General Regulations**1.1 Tariff Information****1.1.3 Tariff Codes****A. (Continued)**

- 7. (T)—Text that has changed without causing a change in regulation
- 8. (X)—Text that has been moved from one page to another
- B. Appearing in the Rates and Charges section (Part M) under the Uniform Service Ordering Code (USOC) column are upper case alphabetical characters which are used to indicate the following.
 - 1. U—Indicates that more than one USOC is applicable

1.1.4 Referencing

- A. The use of the masculine or feminine gender in this tariff should be construed as including both genders and not as a restriction on the basis of sex.

1.1.5 Trademarks and Service Marks

- A. Many of the designations used by the Telephone Company to distinguish its products and services are claimed as trademarks or service marks. Rather than printing a trademark symbol with every occurrence of a trademarked or service marked product name as it is used throughout this tariff, let it be stated that when using the names of the Telephone Company products and services herein, such use is in an editorial fashion. Following are the proper use names of the Telephone Company trademarks and service marks that are referred to herein in terms of product and service offerings.

1. Registered Service Marks

- a. CALLAROUND®
- b. CIRCUIT 9®
- c. DIGIPATH®
- d. DOVPATH®
- e. FLEXGROW®
- f. FLEXPATH®
- g. INFOPATH®
- h. INTELLIDIAL®
- i. INTELLIPATH®
- j. INTELLISMART®
- k. PATHWAYS®
- l. PHONESMART®

(T)
(T)

Verizon New England Inc.

1. Tariff Information and General Regulations
1.1 Tariff Information

1.1.5 Trademarks and Service Marks	
A.	(Continued)
m.	RINGMATE®
n.	SUPERPATH®
o.	VALUFLEX®
p.	NYNEX®
2.	Service Marks
a.	PULSENET SM
b.	REMOTELINE SM
c.	Verizon Five Cent Plan SM

(T)
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(T)

(N)

1.1.6 Definitions
Additional Listing —A listing in addition to the initial or joint user listing provided with the customer's service.
Authorized Protective Connecting Module —A protective unit designed by the Telephone Company and manufactured under the control of the Telephone Company quality assurance procedures. This unit is incorporated in a customer provided answering device.
Authorized User —An individual authorized by the Telephone Company to use a customer's telephone service. It includes members of the household, employees, or agents of the customer, residential tenants of hotels, clubs, etc.; and joint users as arranged for. The term authorized user, used in connection with private line service, denotes a person, firm or corporation designated by the customer and authorized by the Telephone Company to use the customer's service.
Baud —A unit of signaling speed. It is the reciprocal of the time of duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.
Building —A structure under one roof, or two or more structures where such structures adjoin, connect or are occupied as follows. The structures directly adjoin each other, being separated only by a building wall. The structures are connected by a completely enclosed passageway designed for and used primarily as the regular route for foot travel between the structures and is also suitable for the installation or maintenance of interior telephone facilities. The major portion of the structures are occupied by the same customer.
Bridging Connection —As used in connection with Private Line Series 6000 channels, indicates amplifying equipment and services required to connect a station, or an interexchange channel serving a station, at an intermediate point on an interexchange network, or to connect an additional station at a terminal point.

Verizon New England Inc.

1. Tariff Information and General Regulations

1.1 Tariff Information

1.1.6 Definitions

Carrying Plant or Supporting Plant—Poles or conduit (including trenching) required for cable or wire facilities. In some instances tree hitches are considered to be carrying plant.

Central Office—A switching unit in a telephone system, providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

Central Office Building—A building containing one or more central offices. There may be more than one central office building in an exchange and one central office building may serve more than one exchange.

Central Office Line—A main telephone exchange service or trunk line.

Centrex Service—A service arrangement consisting of dial switching equipment and facilities that permits completion of inward and outward local and toll calls from stations of the system without handling by the Centrex service attendant.

Channel—An electrical path furnished by the Telephone Company between two or more points suitable for the purpose furnished and derived in a manner elected by the Telephone Company. A single pair of wires may be used to provide more than one channel. A channel may be provided in whole or in part by cable, wire, or radio.

Circuit—A channel.

Class of Service—The method of charging for local messages, namely unlimited or measured.

Communications Systems—Dedicated channels and other facilities, (e.g., private microwave, analog/digital carrier, or cable), furnished by a customer or an other common carrier for communication between premises. These communications systems are not subject to Part 68 of the FCC's rules and regulations.

Complex Business Systems—Service and equipment other than one and two line non-key services located on a customer's premises, including common equipment such as key telephone systems, ComKey, Horizon communications systems, Private Branch Exchange (PBX) systems, Centrex data arrangements, mobile telephone services, and other equipment.

Complex Service—The premises wire and network access line associated with complex business systems.

Conforming Answering Device—A customer provided device which automatically answers incoming calls; transmits a pre-recorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a pre-arranged manner on completion of the last of the functions for which it was designed and arranged as described herein. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

Verizon New England Inc.

1. Tariff Information and General Regulations

1.1 Tariff Information

1.1.6 Definitions

Conformance Number—An identifying number assigned by the Telephone Company to a particular model of conforming answering device incorporating an authorized protective connecting module when that model of device is in conformance with the provisions set forth by the Telephone Company in its technical reference for conforming answering devices.

Connecting Arrangement—The equipment provided by the Telephone Company to accomplish the direct electrical connection of terminal equipment or multi-line terminating systems with the facilities of the Telephone Company.

Connection, Acoustic—A connection made by sound.

Connection, Direct Electrical—A physical connection of the conductors in the communications path of the telephone system.

Connection, Inductive—A connection made by using the electromagnetic field generated by a telephone.

Coordinating Facilities—Facilities used for communication between stations on program networks to enable the customer to pass information necessary for the proper handling of his program.

Customer—An individual, partnership, association, or corporation that arranges for service, is responsible for the payment of charges, and is in compliance with the rules and regulations of the Telephone Company.

Customer Provided Terminal Equipment—Devices, apparatus, and their associated wiring provided by a customer which do not constitute a multi-line terminating system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically, or inductively.

Data Access Arrangement—A protective connecting arrangement for use with the network control signaling unit, or in lieu of the arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with appropriate network protection criteria.

Demarcation Point—The point of interconnection between Telephone Company communications facilities and premises wire. It is located within 12 inches of the protector or within 12 inches of where Telephone Company communications facilities enter the building or terminate in Telephone Company provided distribution terminals.

Distributing Center—Amplifying and bridging equipment at Telephone Company premises where program transmission channels, used in connection with loudspeakers, are interconnected to form a network for the distribution of program material to a number of loudspeaker locations.

Duplex Service—Service which provides for simultaneous transmission in both directions.

Verizon New England Inc.

1. Tariff Information and General Regulations

1.1 Tariff Information

1.1.6 Definitions

Equalization—A procedure applied to Private Line Series 6000 channels so that the component frequencies of the material transmitted have about the same relationship at the two ends of the channel.

Exchange—A geographical unit established for the administration of telephone communications in a specified area. It generally consists of one or more central offices together with the associated plant used in furnishing communications within that area.

Exchange Access Line—The serving central office line equipment and all Telephone Company plant facilities up to and including the Telephone Company provided network interface.

Exchange Area—The territory served by an exchange.

Exchange Service—The furnishing of central office line facilities to provide for telephone communications within the local service calling area on a measured or unlimited service basis in accordance with the rates and regulations of the tariff.

Extension Line—A private line channel to provide extended service in connection with main telephone exchange and PBX telephone service to locations not in the same building as the main telephone exchange service or PBX attendant's switchboard position.

Extension Station Line—Interior wiring at a customer's premises to a jack or outlet at a PBX or Centrex termination other than that which is associated with the PBX or Centrex main station.

Foreign Central Office Service—Exchange service furnished from a central office in a multi-office exchange which is other than that normally serving the area where the customer is located.

Foreign Exchange Service—Exchange service furnished from an exchange other than that normally serving the area where the customer is located.

General Cable Distributing Plant—The cable provided primarily to distribute local exchange service to the general public.

General Distributing Plant—The carrying plant and associated wire or cable to provide service to the general public within an exchange.

Grade of Service—The number of parties that a main telephone line is intended to serve.

Verizon New England Inc.

1. Tariff Information and General Regulations

1.1 Tariff Information

1.1.6 Definitions

Grandfathered Connections of Multi-line Terminating Systems—Connections via Telephone Company provided connecting arrangements of multi-line terminating systems (including their equipment and premises wiring) at the customer's premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of the FCCs rules and regulations because of the following situations. The connections to the telecommunications network or the private line services specified in Part B were made via Telephone Company provided connecting arrangements prior to January 1, 1980, and the connecting arrangements were of a type of connecting arrangement connected to the telecommunications network, or the private line services as of June 1, 1978. The connections to the private line services specified in Part B or Part C are made via Telephone Company provided connecting arrangements prior to May 1, 1983, and the connecting arrangements are of a type of connecting arrangement connected to the private line services as of April 30, 1980.

Grandfathered Connections of Terminal Equipment—Connections via Telephone Company provided connecting arrangements of terminal equipment connected at the customer's premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of FCCs rules and regulations because of the following situations. The connections to the telecommunications network, or the private line services specified in Part B were made via Telephone Company provided connecting arrangements prior to July 1, 1979, and the connecting arrangements were of a type of connecting arrangement connected to the telecommunications network or the private line services as October 17, 1977. Such connections to the private line services specified in Part B or Part C are made via Telephone Company provided connecting arrangements prior to May 1, 1983, and such connecting arrangements are of a type of connecting arrangement connected to the private line services as of April 30, 1980.

Grandfathered Multi-line Terminating Systems—Multi-line terminating systems (including their equipment, premises wiring, and protective circuitry, if any) connected at the customer's premises, in accordance with any Telephone Company's tariffs, and that are considered to be grandfathered under Part 68 of the FCCs rules and regulations because of the following situations. The systems were connected to the telecommunications network, or the private line services specified in Part B prior to January 1, 1980, and were of a type of system which was directly connected (i.e., without Telephone Company provided connecting arrangements) to the telecommunications network, or the private line services as of June 1, 1978. The systems are connected to the private line services prior to May 1, 1983, and are of a type of system which was directly connected (i.e., without Telephone Company provided connecting arrangements) to the private line services specified in Part B or Part C as of April 30, 1980.

Verizon New England Inc.

1. Tariff Information and General Regulations**1.3 Tariff Terminology****1.3.2 Definitions**

Incumbent Local Exchange Carrier—With respect to an area, the local exchange carrier that (a) on the date of enactment of the Telecommunications Act of 1996, provided telephone exchange service in such area; and (b)(1) on such date of enactment, was deemed to be a member of the exchange carrier association pursuant to section 69.601(b) of the FCC's regulations (47 C.F.R. 69.601(b)); or (b)(2) is a person or entity that, on or after such date of enactment, became a successor or assign of a member described in clause (1). For purposes of this tariff, the Telephone Company is the ILEC in the current areas of the state in which it presently provides local exchange service.

Interconnection—As described in the Act and refers to the connection of network, equipment, or facilities of the Telephone Company with the network, equipment, or facilities of another TC for the purpose of transmission and routing of telephone exchange service traffic and exchange access traffic.

InterLATA Service—As defined in the Act means telecommunications between a point located in a LATA and a point outside such area.

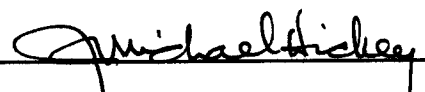
Local Exchange Service—Also referred to as Plain Old Telephone Service (POTS), this is a service that supplies the end user with local dial tone and a telephone connection to the public switched telecommunications network and provides the end user a unique telephone number address on the public switched network.

Local Traffic—Any intrastate call which is originated and terminated within a local calling area as defined in NHPUC No. 83, Part A, Section 6.

Network Design Request—A procedure that establishes the TC's initial presence in a switch. A Project Manager coordinates the meeting which will be attended by the TC's technical and administrative team and representatives from each Telephone Company department involved in developing the technical, administrative, and legal/regulatory requirements. Time frames for completion will be negotiated between the Account Team and the TC. An NDR is required prior to a TC ordering any unbundled line ports.

Point of Termination—The demarcation point in an NXX serving area at which the Telephone Company's provision of service ends. The point of demarcation is the point of interconnection between Telephone Company communications facilities and CLEC provided facilities. The Telephone Company's designated point of termination for CLEC traffic terminated to the Telephone Company shall be the point of termination bay for a collocated interconnection node or a comparable alternative arrangement provided under an individual case basis arrangement located in the terminating end user's end office or its designated serving access tandem.

Point of Termination Bay—The distributing frame system which serves as the point of demarcation for physically collocated interconnection. Collocators may propose alternative means of interconnection other than the POT bay that are technically feasible by submitting a bona fide request for negotiation.

(C)
(C)


Verizon New England Inc.

1. Tariff Information and General Regulations

1.1 Tariff Information

1.1.6 Definitions

Local Access and Transport Area (LATA)—A geographic area established by the Telephone Company for the administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Channel—A communication path within an exchange connecting a customer's premises with an interexchange channel. Used in connection with Private Line Series 6000 channels, local channel denotes a channel located within a single program exchange area and extending between stations, studios or distributing centers; between a station, a studio, or a distributing center and the point of connection with interexchange facilities; or between a station or a studio and a Telephone Company central office where switching equipment for interconnection of local channels is located.

Main Telephone Station—Terminal equipment directly connected to the central office switching equipment by an individual or party line circuit or, in the case of PBX and Centrex service, terminal equipment directly connected to the PBX and Centrex switching equipment by an individual line circuit.

Maximum Termination Liability (MTL)—A liability assumed by a customer for certain equipment or service for which a minimum service period in excess of one month applies.

Message—A completed communication between two telephone numbers and classified as either local or toll.

Message, Local—A message between telephones where the called telephone is within the unlimited or message unit calling area of the calling telephone.

Message, Toll—A message between telephones in different local calling areas for which a Message Telecommunications Service charge applies.

Message Telecommunications Service (MTS)—Service that furnishes facilities for telecommunications between local service areas. The terms toll and long distance are used interchangeably throughout the tariff.

Message Unit—The unit of measurement for charging for local messages.

Minimum Service Period—A stated length of time that a customer is required to retain service at a specific location.

Miscellaneous Common Carriers—Communications common carriers, as defined in Part 21 of the FCC's rules, that are not engaged in the business of providing either a public land line message telephone service or public message telegraph service.

Move—The relocation, on the same premises, of equipment and wiring associated with a customer's service.

Multi-Central Office Exchange—An exchange served by more than one central office.

Verizon New England Inc.

1. Tariff Information and General Regulations**1.1 Tariff Information****1.1.6 Definitions**

Multipling Arrangement—Associated with a customer's trunk line, tie line, or main exchange service to provide for an additional appearance of a line when the service is multiplied between nonmultiple switchboard positions or between a switchboard and station equipment of another type.

Municipality—A city, town or incorporated place. Any entity larger than a city, for example, a county, is not a municipality.

Multi-line Terminating System—Switching equipment (e.g., PBX, Centrex C.U., ACD), or key telephone systems that are capable of terminating more than one exchange access line, WATS access line, private line, or channel from a communications system or a combination of these.

Network Access Line—The exchange line from the serving central office terminating at the demarcation point.

Network Control Signaling—The transmission of signals used in the exchange and message telecommunications system, performing functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, and other audible tone signals to control the operation of transmission and switching systems within the telecommunications network.

Network Control Signaling Unit—Terminal equipment furnished, installed and maintained by the customer for the provision of network control signaling.

Network Interface—A standard FCC registration program jack or equivalent that may be installed by the Telephone Company as part of the network access line on a customer's premises at the demarcation point.

Network Terminating Wire—Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities to the demarcation point.

Nondirectory Listed Service—Exchange service telephone numbers not listed in the Telephone Company's directory, but carried in the Telephone Company's directory assistance records and given to any calling party on request.

Nonlisted Service—Exchange service telephone numbers not listed in the Telephone Company's directory or carried in the Telephone Company's directory assistance records. There are no restrictions against giving out these numbers if they are known. This service is provided only to customers with other listed exchange service, either a complete listing or in directory assistance records only.

Nonpublished Service—Exchange service telephone numbers not listed in the Telephone Company's directory or carried in the Telephone Company's directory assistance records and not available to the general public.

Verizon New England Inc.

1. Tariff Information and General Regulations

1.1 Tariff Information

1.1.6 Definitions

Nonrecurring Charge—A charge applying to the provision of certain items of service and equipment or facilities as distinguished from the service charges applicable for the establishment of telephone service.

Normal Types of Construction—Aerial or underground construction.

Premises—A dwelling unit, other building or a legal unit of real property such as a lot on which the customer's dwelling unit is located, as determined by the Telephone Company.

Premises Wire—All wire within a customer's premises located beyond the demarcation point.

Private Branch Exchange System (PBX)—An arrangement of switching equipment, consisting of a manually operated attendant position or console, or dial switching apparatus, or both, with connecting central office and PBX telephones and lines.

Private Line Service—Channels and equipment furnished to a customer for communication between specified locations.

Private Property Construction—Aerial or underground telephone construction on private property.

Rate Center—A specified geographical location within an exchange area from which mileage measurements are determined for the application of toll rates and private line interexchange mileage rates.

Registered Equipment—Equipment that complies with and has been approved within the registration provisions of Part 68 of the FCC's rules and regulations.

Restoral of Service—The return of service following a period of temporary interruption for nonpayment of bills, provided this return occurs prior to discontinuance of the service.

Same Continuous Property—A continuous plot of ground occupied or managed by one customer, or contiguous plots of ground occupied by the one customer, the plot or plots located within the same exchange. When a customer owns (or leases) and is the sole occupant of properties on both sides of a street, alley, or railroad right-of-way, that otherwise would constitute a continuous plot, the properties are considered the same continuous property if the supporting structures required for the wire facilities between the properties are customer owned and built by the customer or built by the Telephone Company at the customer's expense.

Secretarial Service—An arrangement of terminal equipment permitting the answering at one location of calls to main telephone lines of different customers when these lines are unattended.

Secretarial Service Equipment—An arrangement of telephone service furnished at secretarial answering bureau locations where the termination of a customer's line is not in a secretarial service board.

Verizon New England Inc.

1. Tariff Information and General Regulations

1.1 Tariff Information

1.1.6 Definitions

Service Terminal—A facility for connecting and terminating a Private Line Series 5000 channel in equipment at the customer's premises and also where, at the request of the customer, the channel is terminated in a Telephone Company central office.

Shared Tenant Service (STS)—The provision by a developer, landlord, building owner or contractor of telecommunications and related services to tenants. Such services are resold and shared in accordance with any rules and regulations set forth by the PUC. The developer, landlord, building owner or contractor is the customer of record in an STS arrangement.

Sharing—The shared use of certain intraLATA services by a business customer with others on a shared cost basis in accordance with any rules and regulations set forth by the PUC. There is one customer of record in a sharing arrangement.

Single-Ended Terminal Device—A terminal device that terminates only one line at a given time (e.g., headset).

Standard Jack—The Telephone Company provided means of connection, subject to specifications and requirements of the FCC's registration program, for connecting terminal equipment or multi-line terminating systems to telecommunications services.

Standard Service—The premises wire and network access line associated with one or two line non-key customers.

Station—Transmitting or receiving equipment, or combination transmitting and receiving equipment, at any location on a premises and connected for private line service, or when the service involves only channels, denotes a point on a premises where a channel is terminated. Used in connection with Private Line Series 6000 channels, a station denotes premises designated by the customer where material is transmitted to or received from a program transmission channel. A point of connection of Telephone Company interexchange and local channels is not a station.

Station Connection—Central office amplifying equipment and services including special supervision that may be required when a station transmits program material to, or receives program material from, an interexchange channel.

Studio—A premises under the customer's control and arranged to prevent access by unauthorized persons where program material originates or is received for transmission to a program transmission channel.

Switching Equipment—Equipment that performs the function of establishing and releasing connections between two or more Telephone Company provided services or Telephone Company provided service(s) and a multi-line terminating system(s) provided by the customer. The equipment must establish each connection for the purpose of transmission of communications and must release the connection, or generate a supervisory signal for the manual release of the connection by an attendant, immediately following the conclusion of each call.

Verizon New England Inc.

1. Tariff Information and General Regulations**1.1 Tariff Information****1.1.6 Definitions**

Telephone Company—Verizon New England Inc. unless otherwise stated. Verizon New England Inc. also does business under the name Verizon New Hampshire. Advertising and billing of customers are done under the name Verizon New England Inc.

Temporary Suspension of Service—An arrangement whereby service is made inoperative for a temporary period at the request of the customer.

Termination Charge—The charge made when the service for which an MTL applies is terminated by the customer prior to the expiration of the minimum service period.

Tie Line—A channel connecting two PBX systems, two Centrex systems, or a PBX system and a Centrex system.

Trunk Line—A central office line terminating in a PBX system, certain automatic call distributor and answering service systems, or other switching equipment that utilizes pooled line facilities.

Unauthorized Attachment or Connection—Any terminal equipment, multi-line terminating system that is attached to the facilities of the Telephone Company contrary to provisions of this tariff.

Wideband Channel—As used in connection with Private Line Series 5000 channels is a channel that has the total equivalent of 12 or more Private Line Type 2001 (voice grade) channels.

Wiring, Complex—Wire associated with complex service and located on the customer's side of the demarcation point. This term is often taken to be synonymous with intrasystem wiring.

Wiring, Simple—Premises wiring associated with one or two line non-key customers.

Verizon New England Inc.

1. Tariff Information and General Regulations
1.2 Application of Tariff

1.2.1	General
A.	Regulations, rates and charges in this tariff apply to telephone service furnished within the State of New Hampshire which comprises a single LATA and includes service to telephones located in New Hampshire connected to and served from a central office in another state.
B.	The regulations specified herein are in addition to the regulations contained in other sections of this tariff and govern the furnishing of telephone service to customers.
C.	Interexchange toll service providers (other than a LEC toll provider using its own network) must purchase service from NHPUC No. 82 tariff for the conveyance of such interexchange service(s) when using LEC facilities or purchasing LEC services to originate or terminate its intrastate toll traffic.

Verizon New England Inc.

1. Tariff Information and General Regulations
1.3 Use of Service**1.3.1 Lawful Use**

- A. Service is furnished subject to the conditions that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency acting within its jurisdiction advises that such service is being used or will be used in violation of law. If the Telephone Company receives other evidence that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.
- B. The Telephone Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes the following actions.
1. The use of service or facilities of the Telephone Company to transmit a message or to locate, or otherwise to give or obtain information without payment of the charge applicable thereto.
 2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representations or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.
 3. The use of service or facilities of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
 4. The use of profane or obscene language.
 5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

1.3.2 Competitive Use

- A. Competitive use is the sale to another person of telecommunications services purchased from the Telephone Company. A person purchases for competitive use when such person purchases a service for the purpose of reselling it to another (rather than the purpose of using the service for itself). Competitive use of Telephone Company services within the state of New Hampshire is permitted by the PUC in accordance with the Telecommunications Act of 1996 and other applicable State and Federal laws.

Verizon New England Inc.

1. Tariff Information and General Regulations
1.3 Use of Service**1.3.3 Connection to Telephone Company Facilities**

- A. Terminal equipment, multi-line terminating systems, premises wire and communications systems may be connected with facilities furnished by the Telephone Company in accordance with the provisions contained in this tariff. If any unauthorized attachment or connection is made contrary to the provisions of this tariff, the Telephone Company has the right to remove or disconnect the same; or to terminate service; or to suspend the service during the continuance of said attachment or connection in accordance with the regulations contained herein, or those contained in Part B.
1. When any terminal equipment, multi-line terminating system, communications system, or premises wire is used with telecommunications services in violation of any of the provisions of this tariff, the Telephone Company will take such immediate action as necessary for the protection of the network and Telephone Company employees will promptly notify the customer of the violation.
- a. The customer must either discontinue such use of the terminal equipment, multi-line terminating system, or premises wire, or correct the violation.
- b. The customer shall confirm in writing to the Telephone Company within ten days following the receipt of written notice from the Telephone Company that such use has ceased or that the violation has been corrected.
- c. Failure of the customer to discontinue such use, or to correct the violation, and to give the required written confirmation to the Telephone Company within the required timeframe, will result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

1.3.4 Provision and Ownership of Equipment and Lines

- A. Except as otherwise provided in this tariff, facilities furnished by the Telephone Company on the premises of a customer, authorized user, or agent of the Telephone Company are the property of the Telephone Company and are provided upon the condition that such facilities must be installed, relocated and maintained by the Telephone Company, and that the Telephone Company's employees or designees may enter said premises at any reasonable hour to install, inspect or maintain the facilities and upon termination or cancellation of the service, to remove the facilities.

1.3.5 Minimum Service Periods

- A. The minimum charge for service at any premises, except as otherwise specified, is one month's charge. The right is reserved to require a minimum charge in excess of one month's charge in connection with special equipment.
- B. Where service subject to a minimum service period of more than one month is furnished, a termination charge may apply as specified elsewhere in this tariff. The charge is determined by reducing the MTL in effect at the same time service is ordered or installed.

Verizon New England Inc.

1. Tariff Information and General Regulations
1.3 Use of Service

1.3.5 Minimum Service Periods

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| C. | If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month are a proportionate part of the monthly charges, based on the actual number of days the service is furnished. For the purpose of determining charges for a fractional part of a month, every month is considered to have 30 days. |
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Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.1 Furnishing of Service	
A.	The Telephone Company's obligation to furnish service, or to continue to furnish service, is dependent on its ability to obtain, retain, and maintain suitable rights and facilities, and to provide for the installation of those facilities required for the furnishing and maintenance of that service.
B.	The Telephone Company reserves the right to refuse an application for service made by, or for the benefit of, a former customer who is indebted to the Telephone Company for telephone service previously furnished.
C.	A telephone number is subject to change at any time.
D.	The Telephone Company reserves the right to restrict the amount of other services and equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
E.	The Telephone Company reserves the right to terminate the service of a party line customer where it appears that the customer's use of the service excludes reasonable use by other parties on the same line.
F.	The Telephone Company may refuse to provide Internet Service Providers (ISPs) line-side services in any Central Office in excess of the limit on the number of lines an ISP can occupy in a particular Central Office imposed by the New Hampshire Public Service Utilities Commission. (N)
G.	The Telephone Company may refuse to provide line-side services to ISPs for use in providing any portion of access to the Internet in any Central Office during the period in which that Central Office exceeds the New Hampshire Public Utilities Commission's standards relating to terminating blocking, dial tone delay, or umbilical blockage. (N)
H.	In view of the fact that customers have exclusive control of their communications over the facilities furnished them by the Telephone Company, and of other uses for which facilities may be furnished by the Telephone Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to the terms, conditions and limitations herein specified. (T)
I.	In compliance with the FCC Memorandum Opinion and Order released December 16, 1992, the Telephone Company will provide the following Open Network Architecture (ONA) services to customers under rates, terms and conditions approved by the PUC. (T)
1.	Circuit 9
a.	Alternate Routing
b.	Automatic Number Identification (ANI)
c.	Exchange Carrier Billing for Enhanced Service Providers (ESPs)
d.	T-1 Interface
e.	Tandem Routing

Issued: April 30, 2001
Effective: May 30, 2001

J. Michael Hickey
J. Michael Hickey
President-NH

Issued in Compliance with Order No. 23,666 of the NHPUC in Docket DT 99-020, issued March 29, 2001.

Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.1 Furnishing of Service		
I 1. (Continued)		
f.	Trunk Group Make Busy	(X)
2.	Dialed Number Identification Service (DNIS) on Dedicated Toll Free Service (DTFS).	
3.	DovPath	
4.	Information Delivery Service (IDS)	
5.	Pulsenet Alert Transport Service	
J.	The Telephone Company retains title to all material, including wire and cable, that it installs.	(T) (X)

Issued: April 30, 2001
Effective: May 30, 2001

Issued in Compliance with Order No. 23,666 of the NHPUC in Docket DT 99-020, issued March 29, 2001.


J. Michael Hickey
President-NH

Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company**1.4.2 Service Observing**

- A. It is the policy and practice of the Telephone Company not to monitor any conversations between its customers. In order to determine the quality of service being given to its customers and to be in a position to improve the service, it is the practice of the Telephone Company to observe, on a random sample basis, the handling of customer calls by its employees and the functioning of its equipment.
1. Service observations on calls between customers are made to insure the proper handling of these calls by the Telephone Company's employees and its equipment. Service observations are also made on calls between customers and the Telephone Company relating to matters such as business office, repair, information, and intercept services. Service observing is done in accordance with published Telephone Company practices which are available for inspection by regulatory authorities.

1.4.3 Liability

- A. The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Telephone Company occurring in the in the course of furnishing service or other facilities and not caused by the negligence of the customer, or by the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission, or failure or defect in facilities, occurs.
- B. The Telephone Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Telephone Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Telephone Company.
- C. Neither this Telephone Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of any other company or companies furnishing portion of such service.

Verizon New England Inc.

1. Tariff Information and General Regulations

1.4 Responsibility of the Telephone Company

1.4.3 Liability	
D.	The Telephone Company is not responsible to the customer, authorized user, joint user, or sharer of service or patron of a reseller for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Telephone Company caused by customer premises equipment, except where a contributing cause is the malfunctioning of a Telephone Company provided connecting arrangement, in which event the liability of the Telephone Company will not exceed an amount equal to a proportional amount of the Telephone Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission, or injury occurs.

1.4.4 Hours of Service	
A.	For any complete failure of local exchange service continued more than 24 hours and brought to the notice of the Telephone Company within ten days, the Telephone Company will make a prorata adjustment of charges or guarantee. For the purpose of determining a prorata adjustment, every month is considered to have 30 days.
B.	Allowance for interruptions of private line services involving extension line service (Private Line Type 2001A) or foreign exchange service (Private Line Type 2006) and other private line services is provided in accordance with the regulations in Part B.
C.	Allowance for interruptions of WATS is specified in Section 11.

1.4.5 One-Time Credit	
A.	The Telephone Company will apply a one time credit to each main telephone exchange service line, trunk line, and centrex main station line based upon a combination of applying a percentage to the customer's exchange service rate plus a fixed amount. The credit will be provided to customers in the full billing periods from October 15, 1997 through November 14, 1997.

1.4.6 Customer Satisfaction Guarantee	
A.	This guarantee provides a credit on the Telephone Company bill to residence and business customers (including PBX) who notify the Telephone Company to disconnect any of the following services/features because the customer is dissatisfied.
1.	Custom Calling —Call Forwarding, Call Waiting, Speed Dialing 8, Speed Dialing 30, Three Way Calling (T)
2.	Phonesmart — Call Waiting ID Deluxe - Number Only, Call Waiting ID Deluxe, *69, Call Waiting ID, Call Waiting ID with Name, Caller ID - Number Only, Caller ID, Busy Redial (T)
3.	Distinctive Ring (T)

Verizon New England Inc.

1. Tariff Information and General Regulations
1.4 Responsibility of the Telephone Company

1.4.6 Customer Satisfaction Guarantee	
A. (Continued)	
4.	Worksmart
B.	The customer is responsible for notifying the Telephone Company of his decision to disconnect within sixty days of installation. When the expiration of the sixty day period falls on a weekend or legal holiday, the customer has until the first day following the weekend or legal holiday to notify the Telephone Company. In such event, the customer will be entitled to a credit for the service/feature charge(s) and monthly rate(s) accrued through the disconnect date.
C.	The credit is equal to the one time charge and the pro rated monthly rate incurred by the customer for the service.
1.	The credit does not apply to activation or usage charges associated with the service, to services offered under a contract, to services offered under a package offering, or to telephone equipment.
2.	When multiple services are ordered at the same time, the credit for the one time charge will not apply if the customer retains any one of the services ordered.
3.	Each customer will be entitled to the credit one time per service/feature.

Verizon New England Inc.

1. Tariff Information and General Regulations
1.5 Responsibility of the Customer

1.5.1 Cancellation, Change, or Deferment Prior to Establishment of Service	
A.	When an application for service is cancelled or changed in whole or in part by the applicant prior to completion of the construction and installation, the applicant is required to pay to the Telephone Company, upon demand, the total costs and expenses in connection with providing and removing the service less the estimated recoverable value, if any. The payment cannot exceed that specified under Section 1.5.1A1.
1.	When an applicant is cancelled or changed by the applicant in whole or in part after completion of the construction and installation but prior to the establishment of service, the applicant is required to pay to the Telephone Company, upon demand, the applicable minimum and termination charges and any applicable nonrecurring, and construction charges.
2.	When an applicant requests a change in the location of all or part of the facilities provided for the service prior to completion of the construction and installation, the applicant is required to pay to the Telephone Company, upon demand, the difference between the total costs and expenses incurred by the Telephone Company in completing the construction and installation and that which would have been incurred had the final location of facilities been specified initially. The payment cannot exceed that specified under Section 1.5.1A1.
B.	When a deferment of the date for placing facilities and equipment in-service is requested by the applicant after the start of construction (usually at the time the required equipment has been purchased by the Telephone Company), charges based on costs apply, upon demand by the Telephone Company, for any deferment in excess of one month. The costs include the monthly carrying charges on the Telephone Company's investment plus any other specific costs applicable to the deferment. In no case will the placing in-service of equipment and facilities be deferred for more than 18 months. After 18 months the installation is considered cancelled, and the applicant is responsible for the payment of costs as specified in Section 1.5.1A.

1.5.2 Equipment Space and Power	
A.	The customer is responsible for providing suitable electric power at a convenient outlet when and where required, unless otherwise provided in this tariff. In the event of a power failure, no allowance is made for interruption of service.
B.	Equipment furnished to the customer by the Telephone Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof excepted.

Verizon New England Inc.

1. Tariff Information and General Regulations

1.5 Responsibility of the Customer

1.5.3 Liability

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| A. | In case of damage, loss, theft or destruction of equipment and facilities furnished by the Telephone Company, the customer may be required to pay the expense incurred by the Telephone Company to replace or restore the equipment and facilities to its original condition. |
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1.5.4 Notification for Termination of Service

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| A. | The right is reserved to require notice of not less than four days of the customer's desire to terminate the service. |
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1.5.5 Payment of Bills

- | | |
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| A. | <p>The customer is responsible for payment of all charges for service in accordance with the following provisions.</p> <ol style="list-style-type: none"> 1. Bills are due no less than 25 days from the date the bill is mailed. a. Delayed payment of bills for existing service may result in the interruption or discontinuance of all associated service at the same location and within the same classification. 2. The customer is required to pay, in accordance with the Telephone Company's established collection and billing practice, all charges for exchange, end user access, and private line services, MTS messages (including charges for messenger service), and for all services billed by the Telephone Company for other carriers. a. The customer is held responsible for all charges for telephone service rendered at the customer's telephone, including charges for MTS messages on which the charges have been made collect. |
| B. | <p>Late Payment—All amounts outstanding 25 days or more from the date on which the bill for such amounts is mailed are subject to a late payment charge of .797% for residence customers and 1.388% for business customers, compounded monthly. The imposition of the late payment charge in no way alters the Telephone Company's existing collection and deposit policies.</p> <ol style="list-style-type: none"> 1. The late payment charge does not apply to the follow items. <ol style="list-style-type: none"> a. Any disputed amount; however it is applicable to all undisputed portions of a bill on which a dispute is pending. b. Final accounts; however any late payment charges included in the balance on a final statement are still due. |
| C. | Whenever a check or draft presented for payment of service is not accepted by the institution on which it is written, a returned check or draft charge applies, per check or draft written. |

Verizon New England Inc.

1. Tariff Information and General Regulations
1.5 Responsibility of the Customer

1.5.1 Deposits	
A.	In order to safeguard it against loss of charges or tolls due at the time of service may be terminated, the Telephone Company may require a customer or applicant for telephone service to make a cash deposit equal to the estimated amount of charges for service to be billed, for two high-use months exclusive of the highest-use month. (C)
1.	The rate of interest for customer deposits is accrued at a rate equal to the prime rate.
B.	Simple interest is credited to the customer annually, or upon termination of the service, or upon the return of the deposit by the Telephone Company. The receipt of such a deposit by the Telephone Company shall in no way relieve the customer or applicant from compliance with the Telephone Company's regulations as to advance payments (if any) and the prompt payment of bills, nor constitute a waiver or modification of the practices of the Telephone Company for the discontinuance of service for nonpayment of any sums due for service rendered.

1.5.2 Internet Service Providers (ISPs)	
A.	In order to safeguard the network from congestion caused by the changing usage of the line-side network, Internet Service Providers (ISPs) are required to identify the use intended for any line-side services ordered from the Company, including whether any line-side service ordered will be used in providing any portion of access to the Internet, at the time an order for service is placed.

6/28/01
Issued: June 28, 2001
Effective: July 28, 2001
ADMINISTRATIVE Filing


J. Michael Hickey
President-NH

Verizon New England Inc.

1. Tariff Information and General Regulations

1.6 Customer Assistance Programs

1.6.1 Link Up New Hampshire Program	
A.	Link Up New Hampshire is a connection assistance plan that provides reduced connection charges for low income households, for one telephone line per household at the principal place of residence.
B.	In order to qualify for connection assistance, the applicant must meet the following certification criteria. <ol style="list-style-type: none"> 1. Applicant must be approved for and/or receiving aid from the following assistance programs <ol style="list-style-type: none"> a. Food Stamps b. Federal Public Housing Assistance c. Low Income Home Energy Assistance d. Medicaid e. Supplemental Security Income (SSI) 2. The applicant, at the time of application, must certify under penalty of perjury to be receiving benefits from at least one of the above assistance programs and identify the program(s) from which the customer receives assistance.
C.	The reduction in connection charges provided by this program is applicable only to the S&E charge to install a network access line. The reduction is equal to one-half of such amount, not to exceed \$30.00.

1.6.2 Lifeline	
A.	Lifeline is an assistance program which provides for a reduction in the monthly rate for one exchange service line for qualifying low income residence customers at the customer's principal place of residence.
B.	Eligible customers must be receiving aid from at least one of the assistance programs listed in Section 1.6.1B1 and must be the billing party for the residence network access line to which the credit is to be applied.
C.	The Telephone Company will provide a credit in accordance with the following provisions. <ol style="list-style-type: none"> 1. A recurring reduction of an amount equal to the End User Common Line Charge (EUCL) as per Bell Atlantic Telephone Companies Tariff FCC No. 11 and an additional recurring reduction applies to the monthly rate for one residence exchange service line furnished to an eligible residence exchange service customer at the customer's principle place of residence. This reduction may be applied to the monthly rate for the following services. <ol style="list-style-type: none"> a. One- or two-party unlimited basic exchange service b. Residence Measured Service

Verizon New England Inc.

1. Tariff Information and General Regulations
1.6 Customer Assistance Programs

1.6.2	Lifeline
C. 1.	(Continued)
c.	Residence Measured Service Four Element (4E)
D.	The applicant, at the time of application, must certify under penalty of perjury to be receiving benefits from at least one of the above assistance programs and identify the program(s) from which the customer receives assistance.
E.	The service of an eligible customer receiving the Lifeline credit may not be disconnected for non-payment of toll charges unless a waiver of this provision is granted by the PUC.
F.	An eligible customer who elects toll blocking shall not be required to provide a service deposit to initiate the Lifeline credit.
G.	A Lifeline service customer may voluntarily choose to block toll calls and access to interexchange carriers. Blocking is provided to Lifeline customer without charge.

Verizon New England Inc.

1. Tariff Information and General Regulations
1.7 Surcharges

1.7.1 Enhanced Universal Emergency Number (E911)

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| A. | An E911 surcharge applies per month to each residence and business telephone exchange line, including PBX trunks and Centrex lines, PASL and public access lines in addition to the monthly rates for these lines. |
| 1. | The surcharge shall not be imposed upon more than 25 lines per customer billing account. |

Verizon New England Inc.

1. Tariff Information and General Regulations
1.8 Payment Plans**1.8.1 Conventional Payment Plan**

- A. The conventional payment plan is the standard method for payment and consists of S&E and premises work charges and a monthly rate. The monthly rate applies as long as the service or equipment is in-service. This plan is applicable for all equipment not offered under the companion rate plan, the two tier rate plan, or the variable term payment plan.
- B. **Minimum Period**—The minimum period for service provided by this rate plan is one month, unless otherwise specified. For service with a minimum period longer than one month, a MTL may apply. The MTL and the method for calculating the charge are specified in the rate schedule for the service.

1.8.2 Companion Rate Plan

- A. The companion rate plan consists of S&E and premises work charges and a monthly rate. The monthly rate applies as long as the service or equipment is in-service. This plan, similar to the conventional payment plan, is available with any service offered under the two tier rate plan.
- B. **Minimum Period**—The minimum period for service provided under this plan is one month.

1.8.3 Two Tier Rate Plan

- A. The two tier rate plan is an optional method of payment available for certain services as specified in this tariff. The two tier rate plan consists of a customer selected service period, as indicated in the two tier rate plan description for the service, with two tiers of rates, identified as Tier A and Tier B, for each rate item. During the selected service period the Tier A and Tier B monthly rates apply. Thereafter the Tier B monthly rates apply. The Telephone Company will not initiate requests for changes in the customer's Tier A rates. However, such Tier A rates are subject to the jurisdiction of the PUC and are subject to change upon order of the PUC. The Tier B rates are subject to change in accordance with tariffs in effect. Two tier customers who have not completed their selected service period at the time of a general rate increase are subject to an automatic Tier A supplement.
1. In the event of a complete or partial discontinuance of service prior to the expiration of the selected service period, the customer is obligated to pay an amount equal to the present worth of the unpaid balance of the Tier A rates.
 2. A customer who does not elect the two tier rate plan may obtain the same service under the companion rate plan.

Verizon New England Inc.

1. Tariff Information and General Regulations
1.8 Payment Plans

1.8.3 Two Tier Rate Plan	
B. Monthly Rates and S&E Charges	are indicated in the two tier rate schedule.
1.	A customer may make a prepayment of part of the Tier A obligation at any time prior to the expiration of the selected service period. The amount of the prepayment is adjusted to reflect the present worth of the remaining obligation. Under this option or when the customer disconnects service prior to the expiration of the selected monthly service period, the monthly equivalent rates are determined by using a time equivalency factor or factors based on the number of months remaining in the selected service period (refer to Exhibit 1.8.3-1).
C. Discontinuance of Service	—In the event of a complete or partial discontinuance of service prior to the expiration date of the selected service period, the customer is obligated to pay an amount equal to the present worth of the unpaid balance of the Tier A rates.
D. Transfer of Service	—With the written permission of the Telephone Company, the obligation to pay the Tier A rates for the remainder of the selected service period may be assigned to another customer at the same location for a transfer of service charge. In addition to assuming the responsibility to pay the Tier A rates for the remainder of the selected service period, the new customer assumes the conditions applicable to the offering at the time of assignment. Any service rearrangements or additions are subject to the rates and charges applicable.
E. Conversion to Two Tier Rate Plan Subsequent to Initial Installation	—A customer who does not elect the two tier rate plan at the time of the initial installation may do so subsequently under the following conditions.
1.	The customer chooses a selected service period from those currently available and billing of the two tier rates begins on the day following the completion of the conversion order. An S&E charge applies.
2.	Credit is not granted for monthly rates previously paid.

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1.8.3 Two Tier Rate Plan				
Exhibit 1.8.3-1 Time Equivalency Factors-Selected Service Periods				
36 Months	60 Months	84 Months	120 Months	144 Months
2.5313	3.8897	5.0330	6.4177	7.1607

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1.8.4 Variable Term Payment Plan (VTPP)	
A.	The VTPP is a method of payment for certain services as specified in other sections of this tariff.
B.	The VTPP allows a customer to select an Optional Payment Period (OPP) during which fixed monthly rates apply. The available OPPs which are indicated in the VTPP description for the service, always include a month-to-month option and one or more longer term options (e.g., 48 months).
C.	The rates under the month-to-month OPP, which are subject to change, apply until the service is discontinued. The rates under the other OPPs apply for the number of months in the OPP and are not subject to Telephone Company initiated change during a customer's OPP. However, such rates are under the jurisdiction of the PUC and are subject to change upon order of the PUC.
D.	Upon completion of an OPP a customer may discontinue service or select any OPP available for the service at that time. The rates effective at the time of renewal apply beginning the day after completion of the existing OPP. If the customer does not select a new OPP and does not request discontinuance, the service is continued at the rates currently in effect for the month-to-month OPP.
E.	In the event of a complete or partial discontinuance of service prior to the expiration of an OPP, the customer is required to pay a termination charge as specified in the VTPP description for the service.
F.	<p>Monthly Rates and S&E Charges are contained in the VTPP rate schedule for the service. S&E charges are payable in full with the first full bill after installation or may be deferred subject to the regulations for the deferred payment option.</p> <p>1. Prepayment Option—If offered in the VTPP description for the service, a customer may elect to prepay the monthly rates for an OPP other than the month-to-month OPP. The total outstanding monthly rates for all VTPP items initially installed, or subsequently added under a coterminous OPP on a prepaid system, must be prepaid. For customers prepaying six or more months of payments and adjustment of .375% is applied for each month prepaid.</p>
G.	<p>Subsequent Additions—Service may be added to an existing system under any of the following arrangements.</p> <ol style="list-style-type: none"> 1. At rates and charges currently effective for the month-to-month OPP unless otherwise specified for the service involved. 2. At rates and charges currently effective for any OPP shorter than the time remaining in the existing OPP. At the end of the OPP for the added service, another OPP may be selected in accordance with these provisions. 3. At rates and charges currently effective for the same OPP. The OPPs for the addition and the installed system will then have a common expiration date. If the OPP for the installed system is not in the current tariff, the rates and charges effective for the next shorter OPP apply.

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1.8.4 Variable Term Payment Plan (VTPP)
<p>H. Discontinuance of Service—In the event of a complete or partial discontinuance of service prior to the expiration of an OPP, the customer is required to pay a termination charge for any service removed. The specific regulations and method for determining termination charges are indicated in the VTPP description for the service.</p>
<p>I. Transfer of Service—With the written permission of the Telephone Company, the obligation to pay the monthly rates for the remainder of an OPP may be assigned to another customer at the same location for a transfer of service charge payable by the new customer, as specified in the VTPP description for the service and payment of an S&E charge. In addition to assuming responsibility to pay the monthly rates for the remainder of the OPP, the new customer assumes the conditions applicable to the offering at the time of the transfer. A transfer of service between customers at the same time as an out-of-service relocation is not permitted.</p>
<p>J. Change in Length of Optional Payment Period</p> <ol style="list-style-type: none"> 1. A customer request for a change to a currently offered OPP that is shorter than the time remaining in the existing OPP constitutes disconnection, and termination charges apply for the service provided. 2. During an OPP, a customer may request a change to another currently offered OPP that is longer than the time remaining in the existing OPP, subject to the following conditions. <ol style="list-style-type: none"> a. Credit is not granted for monthly rates previously paid. b. The customer is not billed any S&E charges previously paid. c. The new OPP begins the day following the completion of the conversion order. An S&E charge applies.
<p>K. Conversion from Two Tier Rate Plan—A customer who has a service under the two tier rate plan which has been reintroduced under the VTPP may wish to have the billing for the equipment changed to the VTPP, in accordance with the following provisions.</p> <ol style="list-style-type: none"> 1. The customer selects an available OPP (other than month-to-month) and billing of VTPP monthly rates begins on the day following the completion of the conversion order. An S&E charge applies. 2. Conversion to the VTPP may require the removal or substitution of certain equipment. Two Tier termination charges apply for equipment discontinued, but do not apply for equipment remaining in service. 3. If the customer had elected the two tier option of paying one time charges over the selected service period, the customer is required to pay the present worth of the remaining amount due for the one time charges. 4. The customer is not billed for any one time charges previously paid. Credit is not granted for monthly rates previously paid.

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1.8.4 Variable Term Payment Plan (VTPP)

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| L. | Deferred Payment —If offered in the VTPP description for the service, the S&E and one time charges applicable for an installation may be deferred over a customer's OPP, other than the month-to-month OPP, or a shorter period in annual increments. <ol style="list-style-type: none">1. The minimum amount deferrable is \$3,000.00 per customer location (system). The annual deferred charges are calculated by applying the appropriate factor (taken from the Time Value Equivalency Table for 18% as shown in Exhibit 1.8.4-1) for the selected deferral period to the one time and S&E charges.2. The deferred charges, including the calculated interest, are prorated on a monthly basis over the selected deferral period. If service is discontinued or relocated between states, the customer is obligated to pay an amount equal to the present worth of the unpaid balance of the deferred charges. A customer may also elect at any time during the deferral period to pay the present worth of the unpaid balance. |
| M. | Temporary Suspension of Service —VTPP monthly rates are not subject to the provisions of temporary suspension of service. |

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1.8.4 Variable Term Payment Plan (VTPP)**Exhibit 1.8.4-1**
Time Equivalency Factor Table 18% - Selected Deferral Service Periods

12 Months	24 Months	36 Months	48 Months	60 Months	72 Months
1.180	.6387	.4599	.3717	.3198	.2859

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1.8.5 Flexible Rate Pricing Plan (FRPP)	
A.	FRPP is a method of pricing for certain products or services. The FRPP allows the Telephone Company to adjust rates and/or to introduce new, vintages of rates and/or charges selectively and in varying amounts as market conditions warrant; within a predetermined minimum and maximum range.
1.	Minimum and maximum ranges are specified in the tariff for the service involved. Changes to the parameters of any range will be made by tariff revisions.
B.	Current rates and/or charges are contained on a separate price list.
C.	A rate will not be changed unless it has been in effect for at least 30 days.